

Position Title: Department Manager

Location: Donauwörth, Germany

Reports to: Operations Manager

Functional Relationships:

Internally: Logistics services, production, purchasing, head of operations

Externally: Customers, suppliers

2. Main Mission :

- Manage, supervise and monitor operation and management of human resources of the activity.
- Ensure compliance with the specifications of the service and good customer relations.

3. Developed activities and responsibilities:

Perform some or all of the following activities:

- Manage staff with the help of team leaders
- Conduct management actions (recruitment and monitoring of temporary staff, training of new employees, ...)
- Provide services in accordance with the specifications in collaboration with QEHS services
- Ensure operational interface with customer (billing, indicators monitoring, ...)
- Optimize activity : analyze malfunctions, propose and implement corrective actions in accordance with the customer
- Follow procedures including security of goods and people
- Follow daily activities and communicate monthly reports, indicators and progress action plan
- Ensure effective communication on different axes : vertical, horizontal, internal and external
- Ensure change management
- Promote the spirit and values of Company Group
- Establish and / or monitor the performance indicators needed to monitor the activity
- Report on the activities and results of its perimeter
- Ensure watch on its activity
- Ensure the implementation and enforcement of quality, safety, environment security and legal

Responsibilities:

- Be responsible for its perimeter in terms of sales and earnings
- Ensure customer satisfaction and achievement of objectives
- Assume responsibilities vis-à-vis its employees